

## Rental terms and Conditions

### ► Any reservation will be taken care of, if :

- The direction agrees ;
  - The contract well filled up and signed ;
  - With your payment of 25% of the amount of the stay for a rented location ;
  - With your payment of 25% of the amount of the stay for delimited pitches
- + €25 as administration expenses, not returnable.

### **You got 4 days (starting when you get the contract) to send us your account.**

The mere payment of the deposit does not constitute a reservation guarantee. Any reservation is personal and not available for a third party.

► The balance of the rental must be paid 30 days before your arrival. After this period and without payment, we may reserve the right to terminate the reservation and demand the payment of the balance due. For the campsite, the balance is to be paid on your arrival day.

► No reduction will be allowed for a late arrival or an anticipated hasty departure. **You must advise us of any late arrival so we can keep your place or location. Beyond 24 hours without news, your space or location will be put at the tenant's disposal.**

► Visitors must be declared as soon as they arrive and will only be allowed after the direction's agreement under your responsibility. Visitors must pay a fee per visitor.

► **Tourist tax 0.66 centimes per person aged 18 and over per night**

### ► Cancellation fees :

- Stays booked during the early-booking offer can be cancelled free of charge up to and including 31 January.

### Other cases:

DATE OF CANCELLATION	CANCELLATION FEE PAYABLE BY THE CUSTOMER
D-60 DATE OF STAY AND OVER	25% OF THE TOTAL AMOUNT OF THE STAY
D-59 TO D-29 OF THE STARTING DATE OF THE STAY	50% OF THE TOTAL AMOUNT OF THE STAY
D-28 TO D-3 OF THE STARTING DATE OF THE STAY	90% OF THE TOTAL AMOUNT OF THE STAY
D-2 START DATE OF THE STAY	100% OF THE TOTAL AMOUNT OF THE STAY

► Occupancy of the rental : it must comply with the capacities announced in the description of the accommodation for the standard rate. If the customer arrives with 1 or more additional people, the campsite manager reserves the right to refuse access to the rental without compensation.

► Dogs belonging category 1 and 2 (Rottweiler, Pitbull...) are not allowed on the campsite. Valid tattoos, up-to date rabies vaccination shall be presented to the reception services the day of your arrival. Dogs must be kept on a leash. Ask for the pets walking area plan's. Dogs can't be left alone in the rental if the owner isn't here. Animals are not allowed in mobil-home « Sunny\*Premium ». 5€ fee per night per animal.

► Car : only one vehicle per delimited pitch is allowed. The additional vehicles must park inside camping parking, before the entrance barrier, and will be delivered upon arrival for the vehicle of €4/day. A badge will be delivered upon arrival for the vehicle allowed to enter the campsite.

► **Closure on entry barriers from 10.30 P.M to 8 A.M.**

► Prices : the prices indicated are subject to change. The campsite reserves the right to modify rates at any time. Stays will be invoiced on the day of the reservation, subject to availability. It is advisable to check the applicable rate by contacting the campsite. The advantages or promotions offered by our establishment after the reservation date can't be charged to a reservation already confirmed, paid in full or in part.

In July and August, the declared persons must care the identification bracelet posed at the reception.

► Jurisdictional clause : eventual law suits will be dealt with exclusively by the court.

► Mediation of the disputes of the consumption : according to the measures of the Code of the consumption concerning « the process of mediation of the disputes of the consumption » the customer has the right to turn free of charge in the service of mediation proposed by Les Embruns d'Oléron.

The mediator « consumer law so proposed » is **BAYONNE MEDIATION.**

This plan of mediation can be contacted by :

- Internet : [www.bayonne-mediation.com](http://www.bayonne-mediation.com)
- Paper : BAYONNE MEDIATION 32 rue du Hameau 64200 BIARRITZ.

► All customers are required to copy with the establishment's internal regulation.

## Particular conditions for the rental

► Weekly rental in July and August. Arrival starting at 5 p.m and departure deadline before 10 a.m

► Upon arrival, 2 deposits will be asked :

€200 for various damages

€85 for the household if you don't want to do it before your departure or if this one isn't cleaned.

► **The tenant shall check the accuracy of the inventory and report any errors within 48 hours. The deposit will be returned after the place verification. Rental must be left in a perfect state of cleanliness.**

► Except July and August it's possible to rent for 2 nights.

► It's not possible to make a tent on your pitch.

## Particular conditions for the campsite

► Rental of the pitch from 1 night for a maximum of 6 people. Arrival from 12 p.m and departure before 11 a.m.

► Upon arrival, deposits will be asked :

€20 for the badge to open barrier

€100 for " Privilège " pitch

€ 150 for "Luxe " pitch

► The sanitary is included on your price.

► Don't forget European adapter and an extension of 25 meters minimum.



**Keep, in touch !**



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